SIS CERTIFICATIONS

MARCH
2025

Monthly Updated Business

NEWSLETTER

SIS Certifications Pvt Ltd.

Dear Team,

As we move forward into March, I want to take a moment to reflect on the journey so far and the road ahead. The past few months have been a testament to our commitment to excellence, continuous improvement, and the trust our clients place in us at SIS Certifications. Our mission to provide globally recognized certification services has always been driven by the goal of enabling organizations to achieve compliance, enhance credibility, and improve operational efficiency.

One of the key highlights this month has been the increasing awareness and demand for internationally recognized certifications. With industries evolving rapidly, businesses are now more focused on maintaining quality, environmental sustainability, and workplace safety.

"The future belongs to those who believe in the beauty of their dreams."

Our certifications in ISO 9001, ISO 14001, and ISO 45001 continue to empower organizations across various sectors, ensuring they meet global standards and stand out in their respective industries.

Additionally, cybersecurity remains a growing concern in today's digital landscape. The need for certifications such as ISO 27001 for Information Security Management and Cyber Essentials is at an all-time high. Businesses must take proactive steps to safeguard their data, protect customer trust, and ensure compliance with regulatory frameworks. At SIS Certifications, we are committed to guiding organizations through this process with our expertise and comprehensive support.

This month, we have also strengthened our global presence by expanding our network and building strong collaborations. Our team is working tirelessly to provide seamless certification services, training programs, and support to clients across different industries and regions. We take pride in being more than just a certification body—we are partners in your growth and success.

As we continue this journey, I encourage all organizations to embrace the power of standardization, compliance, and quality management. Whether you are looking to enhance customer satisfaction, ensure workplace safety, or improve efficiency, SIS Certifications is here to support you every step of the way.

Thank you for your trust and partnership. Let's work together to make this month and the coming year a period of remarkable achievements.

Wishing you a month filled with success, growth, and new opportunities!

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Tribal Providers PLLC achieved ISO 9001:2015 from SIS Certifications

The heartiest congratulations to Tribal Providers PLLC for successfully completing the initial audit for IAS-accredited ISO 9001:2015 certification.

The scope of Tribal Providers PLLC provides Healthcare, Consulting, Management and Staffing Services.

As per the audit team, procedures were well-defined and meticulously followed. The engagement of various departments demonstrated a cohesive approach to maintaining compliance and excellence. The auditors were impressed by the organization's dedication to continuous improvement and thanked everyone involved for their cooperation and transparency during the audit.

"Quality means doing it right when no one is looking."

"Consistency in quality leads to trust, and trust builds success."

STOWPOINT SERVICES LIMITED obtained ISO 9001:2015 from SIS Certifications

It gives immense pleasure to congratulate and announce that STOWPOINT SERVICES LIMITED been successfully recommended for continuation of certificate for 9001:2015.

The scope of STOWPOINT SERVICES LIMITED assists Procurement Support Services, Supply of commodities/production chemicals, Provision of swamp/ earth moving equipment, Marine support services and Provision of skilled manpower.

As per the audit team, the certification process was highly structured and involved a thorough evaluation of all critical areas. The collaborative efforts between the auditors and the internal teams resulted in a comprehensive review, highlighting the strengths and opportunities for improvement. The auditors commended the organization's proactive approach and commitment to maintaining high standards throughout the process.

"Delivering quality isn't a choice; it's a responsibility!"

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Empire of Engineering achieved ISO 9001:2015 from SIS Certifications

The heartiest congratulations to Empire of Engineering for successfully completing initial audit for IAS- System accredited ISO 9001:2015 certification. With this, they have established assurance towards the Quality Management System.

The scope of Empire of Engineering assists Gold Loan Process encompassing – Customer Onboarding including KYC, Gold Ornaments Purity Assessment, Loan Approval, Loan Disbursement, Gold Ornaments Custody and Safe-keeping, Interest Repayment, Loan Renewal, Loan Closure and Gold Ornaments Handover.

"ISO 9001:2015: Turning customer satisfaction into customer loyalty."

Strive for progress, not perfection—ISO 9001:2015 is about continuous improvement!

Bajaj Auto Credit Limited achieves ISO/IEC 27001:2022 Certification for Information Security Excellence

ISO 27001 brings clarity, control, and confidence to your information security strategy

Congratulations to Bajaj Auto Credit Limited for successfully completing the initial audit for IAS Accredited ISO/IEC 27001:2022 certification and reaffirming its commitment to robust information security management. This prestigious certification was awarded by SIS Certifications, a globally recognized certification body accredited by the International Accreditation Services (IAS) and the United Accreditation Foundation (UAF).

Bajaj Auto Credit Limited, a Bajaj Group Company, is a 100% captive finance subsidiary of Bajaj Auto Limited established for the purpose of running it as an NBFC, exclusively to finance vehicles manufactured and/or marketed by Bajaj Auto Limited and its subsidiaries/associates.

"Security isn't a feature; it's a foundation. ISO 27001 ensures your business stands strong."

The Benefits of ISO/IEC 42001:2023 in the Emerging AI Landscape.

The Benefits of ISO/IEC 42001:2023 in the Emerging AI Landscape

As Artificial Intelligence (AI) continues to reshape industries, the need for robust governance and ethical development has never been more critical. ISO/IEC 42001:2023, the first international AI management system standard, provides a structured approach for organizations to manage AI risks, ensure compliance, and foster responsible innovation.

What is ISO/IEC 42001:2023 Certification?

ISO/IEC 42001:2023 certification is an internationally recognized standard that provides a framework for managing artificial intelligence (AI) systems responsibly, ethically, and securely. It is the first AI-specific management system standard developed by the International Organization for Standardization (ISO) to help organizations implement best practices for AI governance, risk management, and compliance.

- **How ISO/IEC 42001:2023 Improves AI Governance Frameworks?**

Artificial Intelligence (AI) governance is essential for organizations aiming to build trustworthy and transparent AI systems. ISO/IEC 42001:2023 improves AI governance frameworks by offering standardized guidelines that help businesses establish policies, procedures, and controls to mitigate AI-related risks. This structured approach ensures that AI systems align with ethical principles, regulatory requirements, and industry best practices, fostering greater accountability.

- **Why ISO/IEC 42001:2023 Is Essential for AI Risk Management?**

The unpredictable nature of AI introduces several risks, including bias, security vulnerabilities, and unintended consequences. ISO/IEC 42001:2023 is essential for AI risk management as it provides a systematic method for identifying, assessing, and mitigating these risks. Organizations adopting this standard can proactively address challenges by ensuring that AI applications remain safe, reliable, and compliant with global regulations.

- **ISO/IEC 42001:2023 Compliance for AI-Driven Organizations**

For AI-powered businesses, compliance with industry standards is not just a regulatory requirement—it is a competitive advantage. ISO/IEC 42001:2023 compliance for AI-driven organizations ensures that companies adhere to international best practices, reducing legal liabilities and enhancing stakeholder trust. Whether in healthcare, finance, or manufacturing, ISO/IEC 42001:2023 helps businesses maintain AI integrity while meeting customer expectations.

- **How ISO/IEC 42001:2023 Supports Responsible AI Innovation?**

Innovation in Artificial Intelligence (AI) must be balanced with responsibility to avoid ethical concerns and unintended consequences. ISO/IEC 42001:2023 supports responsible AI innovation by encouraging organizations to implement transparency, accountability, and fairness in AI development. This ensures that AI solutions are designed and deployed in a manner that prioritizes human rights, security, and social responsibility.

- **ISO/IEC 42001:2023 Certification for AI Startups**

For AI startups looking to establish credibility and gain investor confidence, certification is crucial. ISO/IEC 42001:2023 certification for AI startups demonstrates commitment to quality, security, and ethical AI practices. By adopting this standard early, startups can position themselves as industry leaders and gain a competitive edge in the rapidly evolving AI landscape

- **Impact of ISO/IEC 42001:2023 on AI Transparency and Accountability**

One of the major concerns surrounding AI is the lack of transparency and accountability. The impact of ISO/IEC 42001:2023 on AI transparency and accountability is significant, as the standard mandates clear documentation, explainability, and traceability of AI decision-making processes. This ensures that AI systems are interpretable, reducing the risk of unintended bias or discriminatory outcomes.

Tackling ISO 26000 Non-Conformity: Best Practices for Enhancing Social Responsibility

What is ISO 26000?
ISO 26000 is an international standard that establishes standards for businesses to operate in a socially responsible manner. It was released in 2010 by the International Organization for Standardization. This guideline applies to all companies, regardless of size or industry, that seek to improve societal health and well-being.
ISO 26000 focuses on assisting businesses in incorporating social responsibility into their operations and decision-making processes.

What is ISO 26000 non-conformity?

ISO 26000 non-conformity refers to an organization's failure to follow the guidelines outlined in the ISO 26000 standard, which provides a framework for social responsibility. This standard outlines the principles and practices that organizations can use to operate ethically and positively impact society. Non-conformity can occur when an organization fails to effectively implement these guidelines or meet social responsibility expectations.

Common areas of non-conformity include insufficient stakeholder engagement, insufficient consideration of environmental impact, and failure to address human rights issues in business operations. Organizations are encouraged to regularly assess their practices against ISO 26000 criteria in order to identify gaps and take corrective action. Addressing non-conformities not only improves an organization's reputation, but it also supports long-term development and builds confidence with stakeholders. Organizations that commit to ongoing development in their social responsibility practices might better match with global sustainability goals and community expectations.

TYPES OF NON-CONFORMITIES :

1. Major Non-Conformity: Major non-conformities are serious deviations from the requirements of a standard or management system. They often pose a significant risk to the organization's objectives, compliance, or product/service quality. Major non-conformities can result in certification suspension or withdrawal in the case of ISO certification.

2. Minor Non-Conformity: Minor non-conformities are less severe than major ones but still represent a deviation from the standard or management system's requirements. While they may not pose an immediate or significant risk, they should be addressed to ensure compliance and continuous improvement.

3. Observations: Observations are findings made during an audit or assessment that are not classified as non-conformities. They are typically used to report areas where the organization's practices, processes, or documentation deviate slightly from the requirements of the relevant management system standard. The purpose of reporting observations is to bring attention to areas where improvements or adjustments could be beneficial for the organization.

4. Opportunities for Improvement (OFI): These are specific areas within the organization's processes or practices where enhancements or optimizations can be made. These areas may not necessarily be deviations from the standard's requirements, but they represent chances to improve efficiency, effectiveness, or performance.

Understanding PCI DSS: Essential Insights for Businesses to Ensure Payment Security

In today's digital economy, where online transactions are prevalent, guaranteeing payment data security has become critical. Businesses of all sizes has to to comply to high security standards with the goal to protect client data from potential breaches. Among these standards, the Payment Card Industry Data Security Standard (PCI DSS) is a critical framework for protecting payment information. In this blog, we're going to take a peek at what PCI DSS is, why it's important, what its basic requirements are, and how organizations can overcome challenges to achieve compliance effectively.

Understanding PCI DSS: Essential Insights for Businesses to Ensure Payment Security

Read Blog

Introduction to PCI DSS: What You Need to Know

The Payment Card Industry Data Security Standard (PCI DSS) is an internationally recognized set of security standards that ensure, businesses handle cardholder data securely. PCI DSS, created by major credit card companies such as Visa, Mastercard, and American Express, seeks to prevent fraud and data breaches in payment card transactions. Whether you're a small retailer or a large e-commerce platform, complying with PCI DSS is not only a regulatory requirement, but also a critical step toward maintaining customer trust.

Noncompliance with PCI DSS may lead to serious consequences, such as large fines, reputational damage, and loss of customer loyalty. As a result, understanding and implementing PCI DSS requirements is critical for businesses handling payment card data.

The Importance of PCI DSS Compliance for Businesses of All Sizes

Fulfilling PCI DSS standards serves two essential purposes because it builds customer confidence while supporting ongoing business success. Here's why compliance matters:

- Protecting Customer Trust: Businesses which focus on protecting customer data build stronger trust with their customers who will choose to make transactions. Payment data security receives the highest priority from businesses which follow PCI DSS compliance practices.

- Avoiding Financial Penalties: Failure to meet payment card network requirements leads to large financial penalties that small businesses and enterprises must bear.

- Mitigating Risks: The implementation of compliance reduces the chance of data breaches preserving your organization from financial penalties as well as harm to its reputation.

Conclusion: Taking Action Towards Achieving PCI DSS Compliance

In an era of constant cyber threats, obtaining PCI DSS compliance is no longer optional for organizations that handle payment data. Businesses can provide a secure environment for their consumers and reduce the risk of data breaches by understanding the basic requirements, tackling common obstacles, and using technology.

Taking action now to prioritize PCI DSS compliance will not only prevent your company's financial and reputational risks, but will also foster customer trust, assuring long-term growth and success. Remember, payment security is more than simply compliance; it is about protecting your company's future and the trust of people who rely on it.

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The Importance of ISO Certification for Businesses in Bahrain's Major Cities

The Kingdom of Bahrain, located in the heart of the Arabian Gulf, is a small yet powerful nation acknowledged for its rich history, thriving economy, and significant geographical location. Bahrain has a history of almost 5,000 years as a center for trade, culture, and invention. Its name, which translates to "two seas," reflects the archipelago's distinctive environment, which includes 33 islands.

Bahrain's prosperity depends on its oil gas production combined with its finance industry tourism sector and manufacturing operations. Despite its limited space Bahrain has built itself into a major financial center for the Middle East that draws business and investment worldwide. Bahrain shows its dedication to future growth through the modern strategies it implements with its business initiatives.

The Importance of ISO Certification for Businesses in Bahrain's Major Cities

The Role of ISO Certification in Bahrain's Competitive Market

International Organization for Standardization certification helps companies prove they uphold quality standards and use safe practices that boost efficiency with a focus on sustainable practices. ISO certification gains momentum in Bahrain across all sectors including manufacturing and construction along with healthcare and IT companies.

Here's how ISO certification can enhance your competitive edge in Bahrain:

- **Building Credibility and Trust –** Trust stands central as an essential element in Bahrain's busy business landscape. ISO certification makes your organization stand out to everyone who works with you by letting them know you follow global quality guidelines. ISO 9001 shows your quality commitment and ISO 14001 proves your environmental responsibility. When you get certified under international standards your business builds greater market value and attracts business relationships.

- **Improving Operational Efficiency –** ISO standards help organizations create faster and more effective methods of work. Organizations improve how they use their resources and operate better when they follow ISO standards. The occupational health and safety standard ISO 45001 leads companies to lower workplace injuries and boosts employee contentment. ISO standards help Bahraini companies run their operations more profitably and better compete in their quick-paced business setting.

- **Facilitating Market Expansion –** Bahrain serves as a starting point for GCC member countries and worldwide connections. Companies that want to grow their business operations can use ISO certification as their international access key. International clients and business partners from all over the world need suppliers that have met ISO standards so organizations must get certified to access new markets and win global partnerships.

Conclusion

ISO certification becomes a performance tool for Bahraini companies to succeed against market competition. ISO certified companies experience important advantages through enhanced credibility and operational quality while reaching new markets across various industries while meeting legal standards. Through ISO adoption Bahrain businesses create worldwide prestige and help develop their nation's innovative growth.

Achieving ISO Certification: A Strategic Advantage for Major Cities in Bahrain

Bahrain, an economically stable island nation in the Arabian Gulf, has evolved as a major business center in the Middle East. With its strategic position, investor-friendly rules, and quickly rising economy, the country is an ideal place for enterprises to thrive. Many Bahraini businesses are adopting ISO certifications to increase their credibility and operational efficiency. These certifications not only ensure conformity with international standards, but they also provide access to worldwide markets, promote growth, and increase customer trust.

Understanding ISO Certification

ISO (International Organization for Standardization) certification is a worldwide recognized standard that guarantees organizations run smoothly, safely, and sustainably. It assists companies in improving their quality management, information security, and environmental impact, among other things.

Some of the most popular ISO certifications in Bahrain include:

ISO 9001: 2015 – Quality Management System
ISO 14001: 2015- Environmental Management System
ISO 45001: 2018 – Occupational Health and Safety Management System.
ISO/IEC 27001:2022- Information Security, Cybersecurity and Privacy Protection — Information Security Management System
ISO 22000: 2018 – Food Safety Management System
These certifications enable organizations to enhance internal processes, meet regulatory requirements, and obtain a competitive advantage in local and international markets.

Benefits of ISO Certification for Businesses in Bahrain

ISO certification offers several benefits to organizations in Bahrain across a variety of industries. Some of the fundamental benefits are:

Regulatory Compliance – Businesses can ensure that they comply with national and international regulations, lowering legal risks.
Increased Efficiency – Using ISO standards streamlines operations, reduces waste, and optimizes resources.
Access to Global Markets – Many foreign clients and partners prefer to engage with ISO-certified organizations, which opens up new options.
Improved Customer Satisfaction – ISO standards prioritize quality and customer service, resulting in greater trust and loyalty.
Better Risk Management- ISO frameworks assist organizations in identifying and mitigating risks, thereby ensuring long-term growth.

SIS Certifications Pvt Ltd.

ACHIEVEMENTS

SIS Certifications Expands Portfolio with BEMC Certification

We are excited to announce a significant milestone in our journey towards excellence—SIS Certifications has successfully added the Biomedical Equipment Maintenance Certification (BEMC) for Product Management to our already impressive portfolio of certifications. This achievement further strengthens our position as a leader in providing top-tier certification solutions and underscores our commitment to maintaining the highest standards across various industries.

The BEMC certification is a testament to our expertise in managing the maintenance and reliability of biomedical equipment, ensuring that healthcare organizations and manufacturers adhere to rigorous quality standards. This certification enables us to offer a comprehensive framework for ensuring that medical devices and equipment are safely maintained, operational, and compliant with industry regulations.

This accomplishment would not have been possible without the dedication, hard work, and collaborative efforts of our entire team. Every individual involved played a crucial role in achieving this certification, and we extend our heartfelt congratulations to everyone for their contributions. Their unwavering commitment to excellence and continuous improvement reflects the values that SIS Certifications upholds.

We look forward to leveraging this new certification to offer enhanced services to our clients and contribute to the overall safety and efficiency of the biomedical sector. Thank you to everyone for your hard work, dedication, and ongoing support!

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ISO/IEC 20000–1:2018 CERTIFICATION: A COMPREHENSIVE GUIDE TO IT SERVICE EXCELLENCE

In today's digital era, businesses rely heavily on IT services to operate efficiently. However, ensuring the quality, reliability, and security of these services is a challenge. This is where ISO/IEC 20000-1 certification plays a crucial role. It provides a structured framework for organizations to manage IT services effectively, reduce risks, and enhance customer satisfaction.

What is ISO/IEC 20000-1:2018?

ISO/IEC 20000-1 is an internationally recognized IT Service Management System (ITSM) standard. It defines the best practices and requirements for managing IT services in a way that aligns with business goals and customer needs.

Originally developed by the International Organization for Standardization (ISO) and the International Electrotechnical Commission (IEC), this standard ensures that IT service providers deliver services that are consistent, reliable, and continually improving.

It is applicable to all organizations that provide IT services, whether they are internal IT departments, managed service providers (MSPs), software development firms, cloud service providers, or telecommunication companies.

"Excellence in IT service management starts with ISO/IEC 20000-1 – where quality meets reliability."

Key Objectives of ISO/IEC 20000-1 :2018 Certification

- Establish a systematic and structured approach to IT service management.
- Enhance service delivery efficiency and effectiveness.
- Improve customer satisfaction by meeting service-level agreements (SLAs).
- Reduce IT-related risks and disruptions.
- Ensure continuous improvement in IT services and support functions.
- Align IT services with business objectives and regulatory requirements.

Key Requirements of ISO/IEC 20000-1:2018 .

To achieve ISO/IEC 20000-1 certification, organizations must:

- Define IT Service Management Policies & Objectives – Establish clear service delivery goals and a strategy to achieve them.
- Service Management System (SMS) Implementation – Develop, document, and maintain an efficient SMS for continuous service improvement.
- Service Delivery & Performance Monitoring – Ensure that IT services meet performance targets, and regularly monitor results.
- Incident & Problem Management – Implement structured processes to quickly resolve IT issues and prevent recurring problems.

ISO/IEC 20000–1:2018 CERTIFICATION: A COMPREHENSIVE GUIDE TO IT

Benefits of ISO/IEC 20000-1:2018 Certification

- **I**mproved IT Service Quality – Organizations can ensure high-performance IT services that meet business demands.
- Higher Customer Satisfaction – The structured approach ensures that IT services are more responsive, reliable, and efficient.
- Operational Efficiency – Streamlines processes, reduces service downtime, and increases cost efficiency.
- Competitive Advantage – Demonstrates commitment to service excellence, giving organizations an edge over competitors.
- Risk Reduction & Security Compliance – Helps identify, manage, and mitigate IT-related risks, ensuring compliance with data protection laws
- .Seamless Integration with Other Standards – Can be integrated with ISO 9001 (Quality Management), ISO 27001 (Information Security), and ISO 22301 (Business Continuity) to create a robust management system.

Who Needs ISO/IEC 20000-1 :2018 Certification?

- ISO/IEC 20000-1 is ideal for any organization that provides IT-based services, including:
- IT Service Providers & MSPs
- Cloud Service Providers & Data Centers
- Software & Application Development Companies
- Banks & Financial Institutions
- Healthcare IT Service Providers
- Telecommunications Companies
- E-commerce & Online Platforms
- Government Agencies & Educational Institutions

AI should solve problems, not create them—ISO/IEC 42001 ensures responsible risk management.

Conclusion

ISO/IEC 20000-1:2018 certification is a powerful tool for organizations looking to enhance IT service management, improve efficiency, and gain customer trust. By implementing structured processes, improving risk management, and ensuring continuous service improvement, businesses can stay ahead in the competitive digital landscape.

Achieving this certification not only boosts operational excellence but also helps in building credibility and securing long-term growth.

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🌟 *Happy Birthday!*

We're lucky to have someone as talented and committed as you on our team. May your birthday be as amazing as your contributions are!

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Bahrain

Kuwait

Qatar

KSA

Nigeria

Canada

United States
of America

UAE

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